

QUARTERLY REPORT ON ACTIONS  
AGAINST UNLICENSED ACTIVITY  
(January to March 2021)

The Regulated Industries Complaints Office (RICO) is a statewide agency of the Department of Commerce and Consumer Affairs. It is the enforcement arm for the various professions and vocations that are licensed in the State. RICO investigates allegations of professional misconduct by licensees and also investigates possible unlicensed activity that may be occurring in the State. The following is a list of recent unlicensed activity actions. Additional information, including information about disciplinary actions taken against licensees, is available at [cca.hawaii.gov/rico](http://cca.hawaii.gov/rico).

<u>DEFENDANT/RESPONDENT</u>	<u>SANCTION</u>	<u>DATE</u>
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Russell James Larson, dba Universal Properties Hawaii, Universal Property Management & Construction Maintenance, Universal Properties & Maintenance Company, Universal Property Management & Maintenance, Universal Property Management Company and Universal Construction	\$2,500.00 civil penalty, permanent injunction and consent judgment	1-13-21
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The Court ordered Respondent to cease all activities until Respondent obtains the appropriate license under HRS Chapters 436B, 467, 480 and/or 487.

Russell James Larson, dba Universal Properties Hawaii, Universal Property Management & Construction Maintenance, Universal Properties & Maintenance Company, Universal Property Management & Maintenance, Universal Property Management Company and Universal Construction	\$2,500.00 civil penalty, permanent injunction and consent judgment	1-14-21
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The Court ordered Respondent to cease all activities until Respondent obtains the appropriate license under HRS Chapters 436B, 444, 467, 480 and/or 487.

World Class Concierge, LLC	\$500.00 civil penalty, permanent injunction and consent judgment	1-14-21
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The Court ordered Respondent to cease all activities until Respondent obtains the appropriate license under HRS Chapters 436B, 468L, 480 and/or 487.

Russell James Larson, dba Universal Properties Hawaii, Universal Property Management & Construction Maintenance, Universal Properties & Maintenance Company, Universal Property Management & Maintenance, Universal Property Management Company and Universal Construction      \$2,500.00 civil penalty, permanent injunction and consent judgment      1-20-21

The Court ordered Respondent to cease all activities until Respondent obtains the appropriate license under HRS Chapters 436B, 444, 467, 480 and/or 487.

Russell James Larson, dba Universal Properties Hawaii, Universal Property Management & Construction Maintenance, Universal Properties & Maintenance Company, Universal Property Management & Maintenance, Universal Property Management Company and Universal Construction      \$2,500.00 civil penalty, permanent injunction and consent judgment      1-21-21

The Court ordered Respondent to cease all activities until Respondent obtains the appropriate license under HRS Chapters 436B, 467, 480 and 487.

Pro-Machanax LLC      Assurance of Voluntary Compliance and      \$2,000.00 civil fine.      1-21-21

Respondent entered into an Assurance of Voluntary Compliance and agreed to pay a civil fine.

Christopher Gomes, dba Excavation Pros      \$1,000.00 civil penalty, permanent injunction and consent judgment      1-26-21

The Court ordered Respondent to cease all contracting activities until Respondent obtains the appropriate license under HRS Chapter 444.

Respondent entered into an Assurance of Voluntary Compliance and agreed not to offer or furnish services for which registration is required under HRS 443B without the appropriate registration.

Best Buy Stores, L.P. Assurance of Voluntary Compliance 2-17-21

Respondent entered into an Assurance of Voluntary Compliance and agreed not to offer or furnish services for which a license is required under HRS 444 without the appropriate license.

Frank Stevens, dba Mr. Aloha Home Improvements \$10,940.00 civil penalty, permanent injunction and default judgment 3-03-21

The Court ordered Respondent to cease all contracting activities until Respondent obtains the appropriate license under HRS Chapter 444.

Richard Furtado and Hilo Service and \$1,000.00 civil penalty, permanent 3-09-21  
Speed, LLC injunction and stipulated judgment

The Court ordered Respondent to cease all motor vehicle mechanic and motor vehicle dealer activities until Respondent obtains the appropriate license under HRS Chapter 437B.

Randall V. Sirois, dba RVS Construction, LLC \$2,500.00 civil penalty, permanent injunction and consent judgment 3-11-21

The Court ordered Respondent to cease all contracting activities until Respondent obtains the appropriate license under HRS Chapter 444.

Emerson A.C. Chang \$1,500.00 civil penalty, permanent injunction and consent judgment 3-12-21

The Court ordered Respondent to cease all contracting activities until Respondent obtains the appropriate license under HRS Chapter 444.

Diversified Products LLC, dba Cool Permanent injunction and consent 3-31-21  
Roof Store and dba ThePerfectSpace judgment  
Hawaii

The Court ordered Respondent to cease all contracting activities until Respondent obtains the appropriate license under HRS Chapter 444.