

**BOARD OF DIRECTORS**  
**HAWAII HURRICANE RELIEF FUND (“HHRF”)**  
**MINUTES**

Date: Tuesday, August 05, 2025

Time: 10:30 a.m. (HST)

In-Person Meeting Location: King Kalakaua Conference Room  
King Kalakaua Building, First Floor  
335 Merchant Street  
Honolulu, HI 96813

Virtual: Zoom Meeting  
Join Zoom Meeting  
<https://dcca-hawaii.gov.zoom.us/j/81787662114?pwd=Vs7kfO3bu79Ud8jnhhV5DJOJ9CPqRh.1>  
Meeting ID: 817 8766 2114  
Passcode: 472883

Video Recording: <https://youtu.be/eeWsT5K55Bw>

Board Members: Ed Haik, Chair; Michael Nonaka, Vice Chair (via Zoom); Reina Miyamoto (via Zoom); Marie Weite (via Zoom); Gwen McDonald (7 members, 4 for quorum)

Members Excused: Leslie Door; Scott Saiki, Insurance Commissioner, *ex officio*

Staff Present: Jordan Ching, Deputy Attorney General; Jerry Bump, Chief Deputy Insurance Commissioner; Matt Tsujimura (via Zoom); Jenine Goto; Tricia Murakami

Guests: Paul Eaton, Aon (via Zoom); Paige Oinonen, Aon (via Zoom); Collin Lavender, Aon (via Zoom); Scot Sterenberg, Marsh USA LLC; Teri Fabry, Marsh USA LLC; Derek Yang, Marsh USA LLC

I. Roll call, Quorum, Call to Order, Public Notice – HRS § 92-3 Open Meetings.  
At approximately 10:31 a.m., the meeting commenced. A roll call was taken, and quorum was met. (00:20/47:17)

II. Review and approval of prior Board meeting minutes:

- A. June 24, 2025
- B. July 1, 2025

At approximately 10:32 a.m., a motion was made by Mr. Nonaka to approve the meeting minutes for June 24, 2025, and July 1, 2025, which was seconded by Ms. McDonald and unanimously approved. (1:20/47:17)

- III. Status updates from operations administrator Marsh USA, LLC regarding deliverables under the Request for Proposal dated May 21, 2025, to provide program administration and actuarial services to the HHRF. (2:05/47:17)
- IV. Status updates from consultant Aon Re, Inc. regarding deliverables under the Request for Proposal dated November 8, 2024, to assist the HHRF restart operations and stabilize Hawaii's property insurance market. (21:47/47:17)
  - A. Discussion on contract negotiations/execution by approved vendors: (23:11/47:17)
    - 1. Call Center Operations: Sedgwick Claims Management Services Inc.
    - 2. Claims Handling: Sedgwick Claims Management Services Inc. and Crawford and Company, Inc.
  - B. Status update on reinsurance contracts (23:26/47:17)
  - C. Discussion on feedback from Servicing Facilities on: (34:39/47:17)
    - 1. Quantity of Applications
    - 2. Quantity of Quotes
    - 3. Maximum and Minimum Quoted Premium
    - 4. Quantity and Reasoning of Rejected Applications
    - 5. Quantity of Bind Requests
    - 6. Amount of Premium Bound
    - 7. Program flexibility with policy length and binding procedures
    - 8. Additional statistics such as requested effective dates, and size of buildings compared to limits requested
  - D. Discussion on feedback regarding the effect of HHRF in terms of policy prices in the marketplace (34:33/47:17)

E. Status update on potential informational updates to the website  
(25:03/47:17)

Decision-making to follow, if necessary.

V. Proposed dates for upcoming meetings: (26:42/47:17)

- A. Tuesday, August 12, 2025, at 10:30 a.m.
- B. Tuesday, August 19, 2025, at 10:30 a.m.
- C. Tuesday, August 26, 2025, at 10:30 a.m.
- D. Tuesday, September 9, 2025, at 10:30 a.m.

At approximately 11:13 a.m. Chair Haik opened the meeting for public comment, which there were none. (40:45/47:17)

VI. Adjournment.

Chair Haik adjourned the meeting at approximately 11:17 a.m. (47:13/47:17)